



Brown Line Capacity Expansion Project



Armitage, Sedgwick and Chicago Stations
Meet the Contractor
March 8, 2006
Lincoln Park High School
2001 N. Orchard St.
6:30 PM



Brown Line Capacity Expansion Project Agenda



- Welcome and Introduction
- Brown Line Capacity Expansion Project Update
- FHP Tectonics
- Armitage, Sedgwick and Chicago Temporary Closures
- Schedule Overview
- Public Information
- Business Outreach
- Community Outreach
- Questions/Answers



Brown Line Capacity Expansion Project Objectives



- Increase the line's overall ridership capacity by 33% by extending platforms to allow 8-car operations
- Provide access to all CTA customers throughout all stations and comply with the accessibility requirements of the Americans with Disabilities Act
- Rehabilitate 18 stations
- Add elevators to 13 stations
- Restore 8 historic stations in agreement with the Illinois Historic Preservation Agency
- Upgrade signal, communications and power delivery system

Key Dates:

- Fullerton station ADA accessible: December 31, 2008
- Project Completion: December 31, 2009



Brown Line Capacity Expansion Project Progress Update



Awarded Bid Packages

- Signals and Clark Junction
(Construction began December 13, 2004)
- Substations (Construction began January 10, 2005)
- Belmont and Fullerton Stations
(Notice to Proceed issued August 17, 2005)
- Armitage, Sedgwick and Chicago
(Notice to Proceed issued November 15, 2005)
- Kimball, Kedzie, Francisco, Rockwell and Western
(Notice to Proceed issued November 15, 2005)

Planned Bid Packages

- Damen, Montrose, Irving Park and Addison
(Advertise March 9, 2006, Bid Packages Due April 20, 2006)
- Paulina, Southport, Wellington and Diversey
- Communications



Brown Line Capacity Expansion Project Progress Update



Station Work:

- Demolition continued at Fullerton and Belmont of acquired properties
- Initiate caisson installation and utility coordination at both Belmont and Fullerton
- Staff continue to finalize the remaining two station bid packages
- Meet the Contractor community meeting held on February 9, 2006 for the Kimball, Kedzie, Francisco, Rockwell and Western contract

Substations Work:

- As of February 23, 2006, 24% work is in place
- Continued face brick installation at Grace Substation
- Continued plumbing installation at Grace Substation
- Continued roofing system installation at Grace Substation
- Began interior demolition at Clark Substation



Brown Line Capacity Expansion Project Progress Update



Structure Work:

- Flange angle replacement work at 10 station locations is 99% complete as of February 27, 2006

Signal Work:

- As of February 23, 2006, 55% work is in place
- Continued express and AC cable installation in the Clark Junction Corridor
- Continued signal platform installation in the Clark Junction Corridor
- Completed installation of Lakewood relay house and wiring is ongoing
- Completed construction of Barry relay house foundation



Brown Line Capacity Expansion Project Progress Update



Lakewood/Seminary Relay House Installation



Brown Line Capacity Expansion Project



FHP Tectonics

FHP's History

- One of the largest general contractors in the Midwest serving the Chicagoland area for over 28 years
- Primarily focused on public works and transit projects

FHP's Awards

- CDOT-Outstanding Transit Contractor
- CDOT-Outstanding Contractor Performance
- CDOT-Outstanding Architectural Contractor
- CDOT-Outstanding Structural Contractor
- IDOT-Contractor of the Year
- Landmark Preservation Council-Preservation Award



Brown Line Capacity Expansion Project Previous FHP Tectonics Projects



Jackson/State Street Red Line Platform



Brown Line Capacity Expansion Project Previous FHP Tectonics Projects



Lake/Randolph Red Line Station



Brown Line Capacity Expansion Project Temporary Station Closures



Temporary Station Closure Criteria (established January 2005)

- Brown Line service will continue to run seven days a week
- No adjacent stations will be closed on weekdays
- No station farther than one-half mile from another station will be closed on weekdays
- CTA staff will meet with the public prior to advertising each bid package to brief communities on proposed stations designs, temporary closures and service alternatives
- Temporary closure details will be posted prominently at each station, together with information about safe and convenient service alternatives
- CTA will develop a business outreach plan to assist those businesses most impacted by the construction schedule
- The first temporary closures will not take effect prior to September 2005



Brown Line Capacity Expansion Project Armitage, Sedgwick and Chicago



- Brown Line remains in service throughout construction
- No weekday closures at Armitage, Sedgwick and Chicago
- Scheduled Completion Dates*:
 - Armitage - February 2007
 - Sedgwick - February 2007
 - Chicago - April 2007
- Work will be staged differently at each station. The staging discussed this evening is subject to change. Updates will be provided on look-ahead schedule at www.ctabrownline.com

*Schedule completion dates are subject to change based on differing site conditions, work conditions and receipt of permits, plus other items beyond the control of the CTA or the Contractors performing the work



Brown Line Capacity Expansion Project Armitage, Sedgwick and Chicago



- Community Meeting: April 18, 2005
- Invitation for Bids: June 9, 2005
- Submittal of Bids: August 12, 2005
- CTA Board Approval: September 14, 2005
Awarded to FHP Tectonics
- Notice to Proceed: November 15, 2005
- Construction Completion: April 2007



Brown Line Capacity Expansion Project Armitage, Sedgwick and Chicago



- Progress Dates
 - Construction Notice to Proceed (November 15, 2005)
 - Construction Start (Spring 2006)
 - Construction Contract Completion - April 2007
- Station Completion Milestones
 - Armitage Station Completion (February 2007)
 - Sedgwick Station Completion (February 2007)
 - Chicago Station Completion (April 2007)

*Locations and dates of work shown on this schedule are subject to change based on differing site conditions, work conditions and receipt of permits, plus other items beyond the control of the CTA or the Contractors performing the work



Brown Line Capacity Expansion Project Temporary Station Closures*



- No weekday station closures
- Armitage, Sedgwick and Chicago full weekend closure:
 - Contract permits up to 6 such closures
 - Brown Line trains will run from Kimball station south to Fullerton
 - As is CTA practice, during the weekend closures free bus service will run between Clark/Lake and Fullerton during the hours of regular Brown Line weekend service.
 - Loop shuttle train will service Brown Line Loop stops
 - During weekend closures, the Merchandise Mart Station will not be open for service

*The project schedule is subject to change based on differing site conditions, work conditions and receipt of permits, plus other items beyond the control of the CTA or the Contractors performing the work



Brown Line Capacity Expansion Project Service Impact*



- Weekdays construction slow zones and/or single tracks may be in place, customers should allow extra travel time
- Loop shuttle train will service Brown Line Loop stops
- Contract allows for 6 full weekend closures (specific dates not available); Brown Line will operate from the Kimball Station to Fullerton Station and a free bus shuttle will be provided between Clark/Lake and Fullerton during hours of normal train service.
 - During weekend closures, the Merchandise Mart Station will not be open for service
- On other weekends (specific dates not yet available), rail service will operate from Kimball to Loop although construction slow zones and/or single tracks may be in place, customers should allow extra travel time

*The project schedule is subject to change based on differing site conditions, work conditions and receipt of permits, plus other items beyond the control of the CTA or the Contractors performing the work



Brown Line Capacity Expansion Project Bus Alternatives and Routing*



- During the weekend closures for Armitage, Sedgwick and Chicago, bus service will run between Fullerton Station and Clark/Lake during the hours of regular Brown Line weekend service

*The project schedule is subject to change based on differing site conditions, work conditions and receipt of permits, plus other items beyond the control of the CTA or the Contractors performing the work



Brown Line Capacity Expansion Project Bus Alternatives and Routing





Brown Line Capacity Expansion Project Armitage, Sedgwick and Chicago Station Work Sequence Overview



- Demolition and Foundation Installation
- Platform Structural Construction
- Station Structural Construction
- Station and Auxiliary Entrance Interior Construction
- Finishing Work



Brown Line Capacity Expansion Project Work Hours Summary*



Weekday Work

- 2 shifts, Day and Night (7:00 AM to 3:30 PM and 8:00 PM to 4:30 AM)
- Monday through Friday Evening
- Brown Line service to Kimball

Continuous Weekend Work/ Trains from Kimball to Loop

- Friday to Sunday
- 54 Hours Continuous Work (8:00 PM Friday to 2:00 AM Monday)
- Brown Line service from Kimball to Loop
- Utilization of single tracks along Armitage, Sedgwick and Chicago.

Up to 6 Weekends (Date TBD) Continuous Weekend Work/ Trains Operating from Kimball to Fullerton

- 54 Hours Continuous Work
- Friday evening through early Monday (8:00 PM Friday to 2:00 AM Monday)
- Beginning at 10 PM, train service will operate from Fullerton to Kimball and a bus shuttle will operate from Fullerton to Clark/Lake

*The project schedule is subject to change based on differing site conditions, work conditions and receipt of permits, plus other items beyond the control of the CTA or the Contractors performing the work



Brown Line Capacity Expansion Project Work Hours



Weekday Work

- Monday through Friday Evening
- Day Shift & Night Shift
 - Day shift hours are 7:00 AM to 3:30 PM and night shift hours are 8:00 PM to 4:30 AM
- Brown Line Service to Kimball, although construction slow zones and/or single tracks may be in place
- During construction on the Brown Line Project customers should allow extra travel time
- Schedule permitting, work hours will vary based on working requirements.



Brown Line Capacity Expansion Project Work Hours



54 Hours Continuous Weekend Work/ Trains from Kimball to Loop

- Friday to Sunday
- 54 Hours Continuous Work (8:00 PM Friday to 2:00 AM Monday)
- Utilization of single tracks along Armitage, Sedgwick and Chicago
- Schedule permitting, some weekends may not require work at night
- During construction on the Brown Line Project customers should allow extra travel time



Brown Line Capacity Expansion Project Work Hours



Up to 6 Weekends Continuous Weekend Work/ Trains Operating from Kimball to Fullerton

- 54 hours continuous weekend work Friday through Monday (8:00 PM Friday to 2:00 AM Monday)
- Beginning at 10 PM train service will operate from Kimball to Fullerton and a bus shuttle will operate from Fullerton to Clark/Lake
- During construction on the Brown Line Project customers should allow extra travel time
- Loop shuttle train will service Brown Line Loop stops
- During weekend closures, the Merchandise Mart Station will not be open for service



Brown Line Capacity Expansion Project Armitage, Sedgwick and Chicago Station Work Sequence Overview



- Demolition and Foundation Installation
- Platform Structural Construction
- Station Structural Construction
- Station and Auxiliary Entrance Interior Construction
- Finishing Work



Brown Line Capacity Expansion Project Armitage, Sedgwick and Chicago Station Work Sequence



Demolition and Foundation Installation

- Remove and Relocate existing Signal and Communication equipment
- Partial Demolition of Platform
- Install Column and Stair Foundations
- Customers Will Continue to Board Trains at Stations
- Stations Will Remain Open During Construction
- Adjacent Structure Demolition at Armitage and Sedgwick

Note: Construction segments will overlap and be repeated down the length of the platform. Stations will remain open.



Brown Line Capacity Expansion Project Armitage, Sedgwick and Chicago Station Work Sequence



Platform Structural Construction

- Install and Paint Platform Steel Framing
- Install Platform Electrical with Light Poles
- Install Platform Wood Decking with Tactile Strip
- Install Platform Mounted Equipment, Signage Supports, Barricades and Misc. Metals
- Build and Open Temporary Entrance

Note: Construction segments will overlap and be repeated down the length of the platform. Stations will remain open.



Brown Line Capacity Expansion Project Armitage, Sedgwick and Chicago Station Work Sequence*



Station Structural Construction

- Rehab Historic Station House*
- Install and Paint Station Structural Steel
- Install Station Roof System
- Install Station Slab with Electric
- Install Masonry
- Install Elevator Hoistways

* Temporary stations will be constructed to allow for customer access while the historic stations are being renovated.

Note: Construction segments will overlap and be repeated down the length of the platform. Stations will remain open.



Brown Line Capacity Expansion Project Armitage, Sedgwick and Chicago Station Work Sequence



Station and Auxiliary Entrance Interior Construction

- Install Doors and Entrances
- Install Ceilings at Station
- Install Station Electric and Mechanical
- Install Station House Misc. Metals and Barricades
- Install Elevators

Note: Construction segments will overlap and be repeated down the length of the platform. Stations will remain open.



Brown Line Capacity Expansion Project Armitage, Sedgwick and Chicago Station Work Sequence



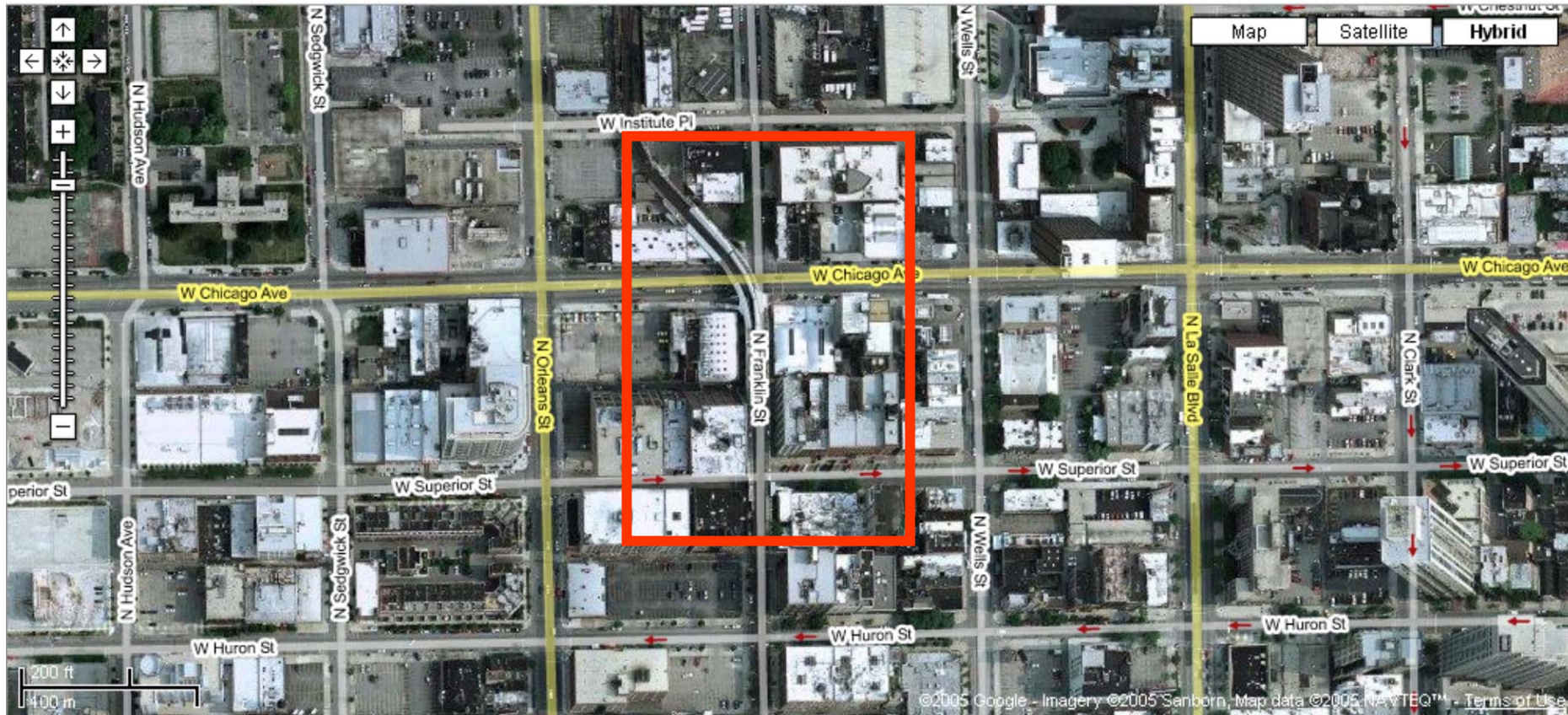
Finishing Work

- Install Platform and Station Signage
- Install Stone Flooring
- Install Fare Control Equipment
- Prepare Station, Platform Opening
- Site Work
- Complete Work required for Final Acceptance by CTA
- Demolish Temporary Station

Note: Construction segments will overlap and be repeated down the length of the platform. Stations will remain open.



Chicago Station





Chicago Station, Phase One



Phase One Work:

- Demolish southern end of existing platforms
- Construct new southern platforms and new stairs at Superior Street



Chicago Station, Phase Two



Phase Two Work:

- Construct temporary stationhouse (future auxiliary entrance and exit)
- Demolish portion of platforms north of Superior Street
- Reconstruct portion of platforms north of Superior Street



Chicago Station, Phase Three



Phase Three Work:

- Shift station entrance to temporary stationhouse at Superior Street
- Demolish northern portion of platforms
- Reconstruct northern portion of platform (S. of Chicago Ave)
- Restore historic stationhouse
- Construct north stationhouse and elevators



Chicago Station, Phase One— Week One



Chicago Station Construction

- Erect site construction fencing
- Perform site utility relocation work
- Perform site survey and layout



Chicago Station, Phase One— Week Two

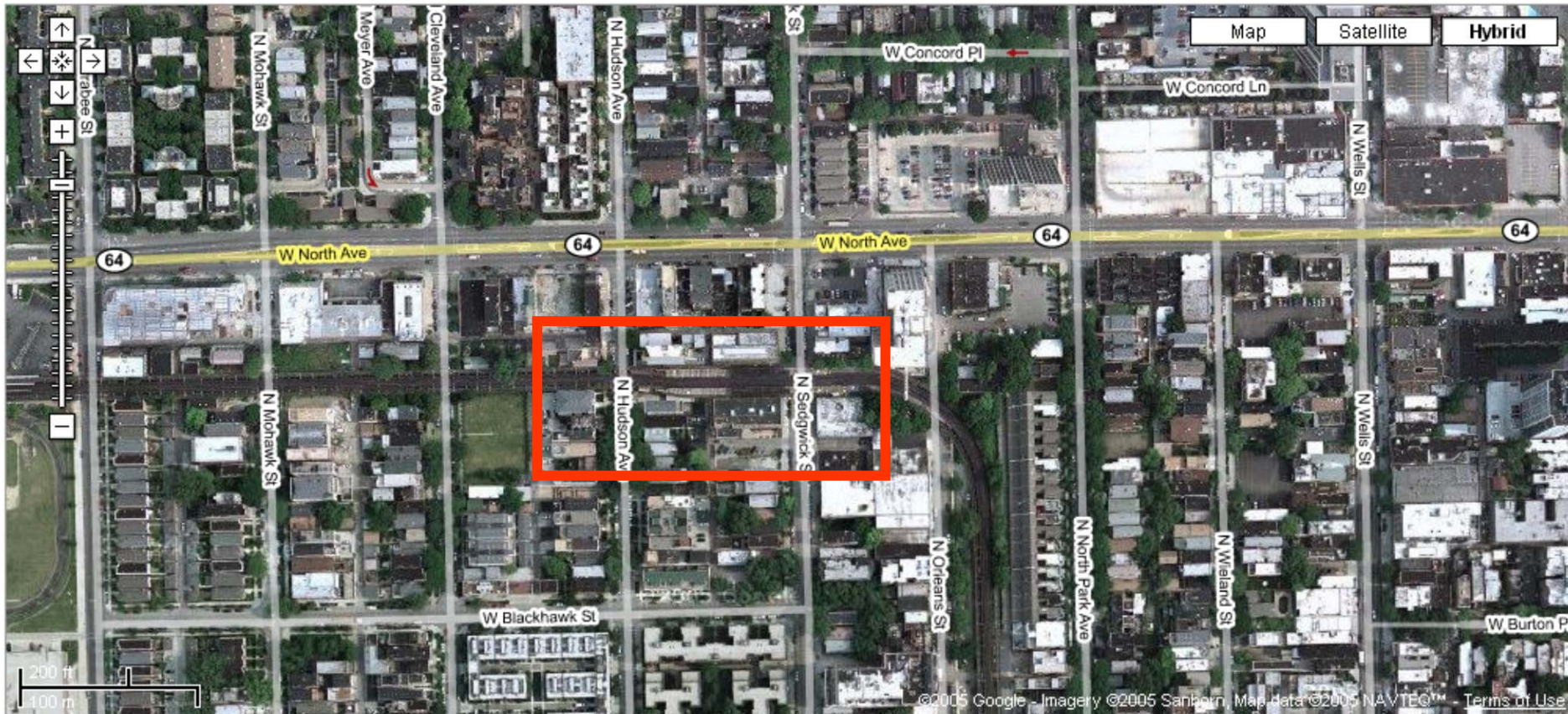


Chicago Station Construction

- Install foundation earth retention system at Superior
- Selective demolition of station platforms
- CTA signal and communication cable relocation work
- Install temporary power and lighting



Sedgwick Station





Sedgwick Station, Phase One



Phase One Work:

- Remove existing abandoned outer tracks
- Partial demolition of adjacent structure at 1544 N. Sedgwick
- Demolish east-end platforms
- Construct new platforms at east end of station



Sedgwick Station, Phase Two



Phase Two Work:

- Demolition of west end platforms
- Construction of west end platforms
- Construct temporary stationhouse and stairs (future auxiliary exit and western stairs)





Sedgwick Station, Phase Three



Phase Three Work:

- Shift service entrance to west end of platforms and utilize new auxiliary exit as the temporary stationhouse
- Complete demolition of existing platforms
- Complete construction of new platforms
- Renovate historic stationhouse and construct new stationhouse
- Construct elevators
- Shift customer access facility from temporary facility to new stationhouse





Sedgwick Station, Phase One— Week One



Sedgwick Station Construction

- Erect site construction fencing
- Perform site utility relocation work
- Perform site survey and layout
- ComEd utility and plant relocation



Sedgwick Station, Phase One— Week Two

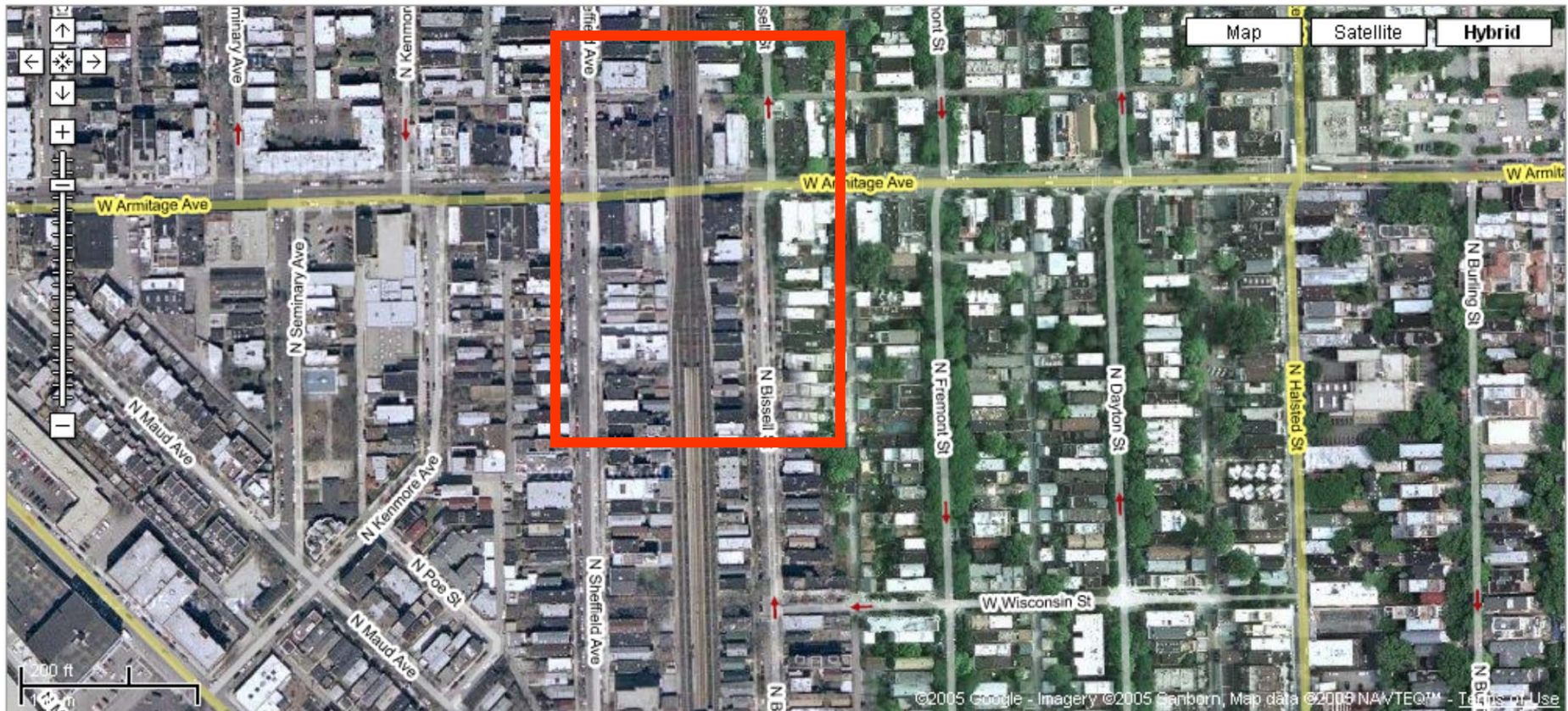


Sedgwick Station Construction

- Selective demolition of station platform
- Continue ComEd utility and plant relocation
- Install temporary power and lighting



Armitage Station





Armitage Station, Phase One



Phase One Work:

- Perform selective demolition and reconstruction on 939 W. Armitage



Armitage Station, Phase Two



Phase 2A Work:

- Demolition work at south end of existing platform
- Construct new platforms and exit stairs at south end



Armitage Station, Phase Two



Phase 2B Work:

- Construct temporary stationhouse and stairs (future auxiliary exit and southern stairs)
- Maintain existing stationhouse and north end of existing platforms
- Complete demolition on south end of platforms
- Complete restoration on south end of platforms



Armitage Station, Phase Three



Phase Three Work:

- Shift station access to temporary entrance
- Restore historic stationhouse
- Construct new stationhouse
- Construct elevators
- Demolish existing northern platform
- Construct new platforms on north side of Armitage
- Restore historic canopies
- Shift service to new stationhouse on north side of Armitage



Armitage Station, Phase One – Week One



Armitage Station Construction

- Erect site construction fencing
- Perform site utility relocation work
- Perform site survey and layout
- Erect pedestrian protection at 939 W. Armitage
- Perform interior demolition at 939 W. Armitage



Armitage Station, Phase One – Week Two



Armitage Station Construction

- Continue utility relocation work
- Install temporary power and lighting
- Remove window trim and limestone cladding at 939 W. Armitage
- Cut, cap and demo existing utilities and provide temporary power and lights at 939 W. Armitage
- Continue interior demolition at 939 W. Armitage



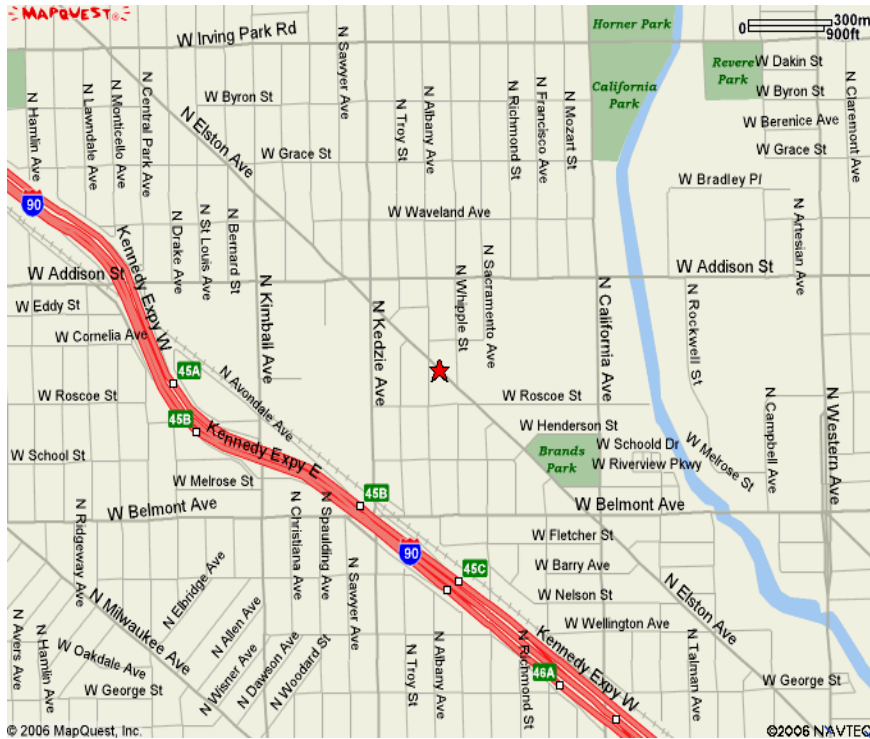
Brown Line Capacity Expansion Project



- Jobsite Offices
 - 3232 North Wilton
 - (north of Belmont – east of tracks)
- Staging Areas for Construction Materials
 - Sedgwick Under CTA Right of Way



Brown Line Capacity Expansion Project



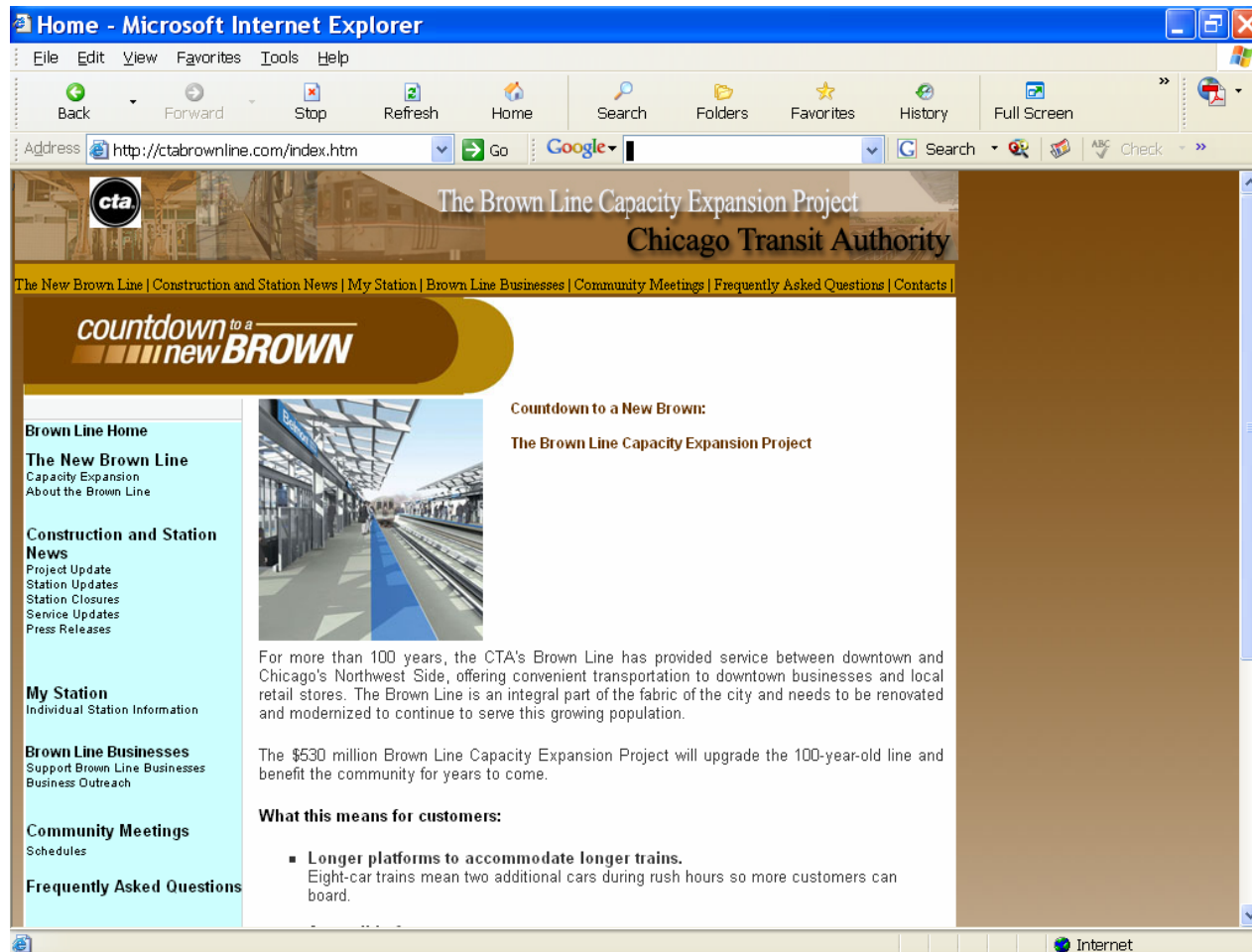
- Contractor Parking on Site
- Public Way Permits (Street, Sidewalk, Alley, Parking)
- General Contractor Contact
 - (773) 308-SERV



Brown Line Capacity Expansion Project Customer Communication



www.ctabrownline.com Brown Line web site





Brown Line Capacity Expansion Project



2 Week and 3 Month Look Ahead

- Schedule provides a list of upcoming construction activities
 - Detailed 2 week
 - Expanded 3 month
- Updated schedule provided every two weeks
- Access the schedule through www.ctabrownline.com
 - Link for construction schedule on main page under Section Titled: Construction and Station News



Brown Line Capacity Expansion Project Customer Communication



www.transitchicago.com link to Brown Line

Chicago Transit Authority | 1-888-YOURCTA - Microsoft Internet Explorer

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Recently at CTA:

-  Check [Customer Alerts](#) for latest service updates.
-  New fare structure effective Jan. 1, 2006.
-  [Reduced Fares/Student Fares.](#)
- [Touch-n-Go Reloading.](#)
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Done Internet



Brown Line Capacity Expansion Project Customer Communication



Customer Alerts

Provide advance notice of how planned construction or maintenance events are expected to affect CTA service.

Flyers/Handouts

Typically smaller versions of Customer Alert produced for major service changes such as temporary station closures.

Customer Alert

Brown Line Track Maintenance

**Effective 9:00 p.m., Friday, January 13 until 9:00 a.m.,
Saturday, January 14, 2006**

To maintain efficient service, track maintenance is required. Brown Line trains will operate on a single track in both directions between the Belmont and Southport stations.

There may be delays to service. Please allow additional travel time.

www.transitchicago.com

Customer Information: 1-888-YOUR-CTA (1-888-968-7282);

Hearing & Speech Impaired: 1-888-CTA-TTY1 (1-888-282-8891)

Transit Information: 836-7000 from any local area code

Remove January 15, 2006

06JN001 P2





Brown Line Capacity Expansion Project Customer Communication



Alternate Service

Prior to temporary station closure, signs are posted prominently at the station detailing recommended alternate service.



Sedgwick

The CTA is working to modernize stations and increase capacity on the Brown Line. Throughout this project, temporary station closures will occur in order for the construction work to be completed more quickly.

The Sedgwick (Brown Line) station closes temporarily for renovation for up to six separate weekends throughout the project. **During weekend closures, Brown Line trains will operate from Kimball to Fullerton.**

A CTA bus shuttle will serve all Brown Line stations between Fullerton and Clark/Lake. Board shuttle buses to Fullerton on the east side of Sedgwick. Board shuttle buses to Clark/Lake on the west side of Sedgwick.

In addition, seven CTA bus routes are available within eight blocks of the Sedgwick station:

- #72 North bus connects to the North/Clybourn (Red Line) station.
- The # 8 Halsted, #22 Clark, #36 Broadway, #70 Division, #72 North and #73 Armitage bus routes also serve the area.



Mayor Richard M. Daley



Rod R. Blagojevich, Governor



Federal Transit Administration



Regional Transportation Authority

countdown to a new **BROWN**

www.ctabrownline.com
1-888-YOUR-CTA





Brown Line Capacity Expansion Project Customer Communication



Construction Activity Notices

Informs residents that work is being performed in their area, which may affect street traffic, alleys and parking.

Construction Activity Notice

To increase capacity on the Brown Line, work will be performed that may affect your community. While progress sometimes comes with inconveniences, we will do our best to keep them to a minimum.

Date: Monday, December 5, 2005 through Monday, February 6, 2006 and Friday, February 24, 2006 through Sunday, February 27, 2006

Location: The north-south alley bounded by West Nelson and West Barry (between Sheffield Avenue and Wilton Street)

Work Hours: 7:00 a.m. to 5:00 p.m. (each day)

Work Activity: Installation of foundations and structural steel on CTA's right-of-way for relay house structures

Impact to Residents:

- The alley between 3035 Sheffield and 3041 Sheffield will be closed for approximately two months.
- The affected alley will be open to residents needing to enter or exit garages.
- "No Parking" restrictions will be in effect during the work activity.

If you have any questions or concerns, please call:
Mark Payne
CTA Government & Community Relations Officer
1-312-681-3091
mpayne@transitchicago.com






Brown Line Capacity Expansion Project Customer Communication



Weekly Service Update

On a weekly basis, CTA issues a press release that details service-related information and what customers need to know regarding temporary station closures, service delays, reroutes, alternate entrances/exits.

**news release**

CHICAGO TRANSIT AUTHORITY
Media Relations Department
P. O. Box 7563
Chicago, Illinois 60680-7563
TEL 312 681-3090

For Immediate ReleaseDecember 9, 2005

Events Affecting CTA Service Beginning the Weekend of December 9 - 11
Wells Street Closed for Water Main Work
Wells Street is closed southbound between 47th and 63rd until the project's completion. Southbound #24 Wentworth, buses are operating via Wells, 47th, Princeton, 55th to Red Line Garfield station, LaSalle, 55th, Princeton, 61st, Stewart, 63rd to Yale, then resuming the regular route.
63rd Street Closed for Repairs through December
63rd Street is closed westbound only between Halsted and Morgan through December 31 for a street widening project. Westbound #63 63rd, buses are operating via 63rd, Halsted Parkway to Morgan, then resuming the regular route. Eastbound service is not affected.
#19 Express Buses Serve Aerosmith, Lenny Kravitz Concert Saturday
The Chicago Transit Authority will operate its #19 United Center Express buses to the United Center for the Aerosmith/Lenny Kravitz concert Saturday, December 10.
The concert begins at 7:30 p.m. #19 buses will begin their trips south on Michigan from Chicago Avenue at 5:35 p.m. Buses will operate every 12 minutes until the last bus leaves Michigan/Chicago at 7:50 p.m.
(See separate release)
Holiday Train Brightens Green Line Commute Over Weekend
The festive CTA Holiday Train will operate on the Green Line through Saturday, December 10. It will operate between approximately 3 p.m. and 7 p.m. on Friday, December 9 and 1 p.m. and 9 p.m. on Saturday. For more specific information on dates and times, call 836-7000 (any local area code) or visit the web site at www.transitchicago.com.
Brown Line Capacity Expansion:
CTA is working to expand capacity on the Brown Line. When the work is completed, customers will benefit from longer trains during rush hour, and accessible, modern stations and platforms.
- more -




Brown Line Capacity Expansion Project Customer Communication



Press Release

Information on construction plans and significant dates and details for customers provided to media and posted on web sites.

**news release**

CHICAGO TRANSIT AUTHORITY
Media Relations Department
P. O. Box 7563
Chicago, Illinois 60680-7563
TEL 312 681-3090

For Immediate Release

January 6, 2006

First Temporary Station Closure Dates Announced for Seven Brown Line Stations

As announced on December 20, the Chicago Transit Authority has confirmed the dates for temporary station closures and provided a three-month construction schedule for the capacity expansion project currently underway on the Brown Line. The schedule includes dates for temporary station closures for Chicago, Armitage and Sedgwick stations, as well as Kimball, Kedzie, Francisco and Rockwell. The location and dates are subject to change based on weather conditions or other circumstances beyond the control of CTA.

Kimball, Kedzie, Francisco and Rockwell stations will be subject to temporary station closures during the weekday throughout portions of the construction project. These stations are within a half-mile or less of each other and no two adjacent stations will be closed at the same time during weekdays so customers may go to the next closest station for service, or use nearby bus routes.

The Kedzie and Rockwell stations will temporarily close starting February 20 for up to six months. Alternate rail service includes Kimball station, adjacent to Kedzie, and Francisco, located between Kedzie and Rockwell stations, which will remain open to serve Brown Line customers throughout the temporary closure of Kedzie and Rockwell. Customers in close proximity to the Kedzie station are also served by the following CTA bus routes: #78 Montrose, #81 Lawrence, #82 Kimball/Homan and #93 California/Dodge. Customers in close proximity to the Rockwell station are served by the following CTA bus routes: #11 Lincoln, #49 Western, #49B North Western, #X49 Western Express, #78 Montrose and the #81 Lawrence.

Signs informing customers of estimated dates for temporary station closures, existing alternate service and construction details will be posted at each of these stations and on CTA's web site. CTA estimates construction on Kedzie and Rockwell stations will take from 10 to 11 months.

In addition to the temporary weekday closures, Kimball, Kedzie, Francisco and Rockwell will close for up to up to 10 weekends during construction to allow construction crews unlimited access to station platforms.

- more -



Brown Line Capacity Expansion Project Customer Communication



- Service Disruptions

Information on service disruptions is provided to all print and television media outlets, posted on CTA's web site and provided to Customer Assistants at stations on the line.

- Report It

We encourage our customers to report a problem with the announcement system or if a Customer Assistant is not communicating the appropriate information to customers. Please contact 1-888-YOUR-CTA



Brown Line Capacity Expansion Project Contact Information



General Questions

Mark Payne
Chicago Transit Authority
mpayne@transitchicago.com
(312) 681-2713

Field Questions

FHP Tectonics
773-308-7378 or (773-308-SERV)

CTA Web Site

www.transitchicago.com
www.ctabrownline.com

Brown Line Comments

brownlinebusiness@yahoo.com

Service Questions

CTA Service
ctahelp@transitchicago.com
1-888-your-CTA

Chicagoland Entrepreneurial Cntr

Jason Jacobson
330 N. Wabash Ave., Suite 2800
Chicago, IL 60611
Telephone: (312) 494-6777
Email: info@chicagolandec.org
www.chicagolandec.org



Brown Line Capacity Expansion Project Business Outreach Plan



Within One Block - Advertising Car Cards

Support Rockwell Businesses.



Rockwell Grill
4632 N. Rockwell



Lake Claremont Press
4650 N. Rockwell



www.ruffhauspets.com
Ruff Haus Pets
4652 N. Rockwell

Scents and Sensibility
a chic boutique

Scents and Sensibility
4654 N. Rockwell

Although the Rockwell station is temporarily closed, businesses near the station are still open!
CTA encourages you to support businesses near the Brown Line during construction.
Visit www.ctabrownline.com or www.transitchicago.com.

countdown to a
new **BROWN**





Brown Line Capacity Expansion Project Business Outreach Plan



Within Two Blocks

Marketing - Open for Business Kit

- Open for Business Postcard Template – A postcard template will be provided on CD-ROM for businesses to notify customers that they are still open for business during construction.
- Progress Posters – Depict the ongoing progress of the project. Sent to businesses for display and updated regularly.
- Informational Letter – A letter to business owners detailing the project and information specific to nearby station construction.



Brown Line Capacity Expansion Project Business Outreach Plan



Within Two Blocks

Marketing - Open for Business Kit

- Open for Business Poster - A poster reminding customers and passersby that their establishment is “Open for Business” during construction.
- Brown Line Fact Sheet – A one-sheet overview of the construction, proposed dates of closures, facts and statistics.



Brown Line Capacity Expansion Project



Station bid package	Community meeting	Bid advertisement	Estimated Board consideration	Estimated construction start date	Estimated station closures
Fullerton / Belmont	February 16, 2005	March 11, 2005	June 9, 2005	August 17, 2005	none
Armitage / Sedgwick / Chicago	April 18, 2005	June 9, 2005	September 14, 2005	November 15, 2005	6 weekend closures, no earlier than March 2006
Kimball / Kedzie / Francisco / Rockwell / Western	May 9, 2005 June 13, 2005 January 17, 2006	June 27, 2005	September 14, 2005	November 15, 2005	<ul style="list-style-type: none"> ▪Kimball: 4 months, while Kedzie remains open ▪Kedzie: 6 months closure to commence on 2/20/06, while Kimball and Francisco remain open ▪Francisco: 6 months, while Kedzie and Rockwell remain open ▪Rockwell: 6 months closure to commence 2/20/06, while Francisco and Western remain open ▪Up to 10 weekend closures for at-grade stations ▪Western: no closures
Damen/ Montrose / Irving Park / Addison	September 19, 2005	March 9, 2006 Bids Due: April 20, 2006	Spring 2006	Summer 2006	No earlier than April 2006 <ul style="list-style-type: none"> ▪Damen: 10 to 12 months while Montrose remains open ▪Montrose: 10 to 12 months while Damen and Irving Park remain open ▪Irving Park: 10 to 12 months while Montrose and Addison remain open ▪Addison: 10 to 12 months while Irving Park and Paulina remain open
Paulina / Southport / Wellington / Diversey	September 22, 2005	Spring 2006	Late Spring 2006	Summer 2006	No earlier than April 2006 <ul style="list-style-type: none"> ▪Paulina: 10 to 12 months while Addison and Southport remain open ▪Southport: 10 to 12 months while Paulina and Belmont remain open ▪Wellington: 10 to 12 months while Belmont and Diversey remain open ▪Diversey: 10 to 12 months while Wellington and Fullerton remain open



Brown Line Capacity Expansion Project Contact Information



General Questions

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